

## OTHER SERVICES

- Information and General Advice
- Assisted Bathing in Cliff House Knaresborough
- Day Care and Day Activities
- Assisted Bathing Service
- Shopping Services both escorted and delivered
- Work experience and volunteering opportunities
- Conference/training / meeting facilities in Cliff House resource centre
- Charity Shop raising valuable funds from donated goods in order to support services

## TO CONTACT US



● Cliff House

## Support at Home

Cliff House Community Support  
Services  
Cliff House  
Hilton Lane  
Knaresborough  
HG5 8BX  
Tel: 01423 864956

E: [info@chcss.org.uk](mailto:info@chcss.org.uk)  
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**SUPPORT  
AT  
HOME**

A comprehensive range of support to enable people to live as independently as possible in their own homes

Registered Charity No 1063803  
Registered Company No 3403668

## SUPPORT CAN INCLUDE

- Advice regarding care options with a full health and social care assessment
- Help with household tasks including:
- Laundry, ironing, washing up
- Bed making, hoovering
- Home checks, key holding
- Dog walking, gardening
- Help with correspondence
- Shopping
- Preparation of meals

Also

- **Prompting medication**
- **Collecting prescriptions and liaising with GP and memory clinics**
- Home from Hospital support
- Escorted transport for hospital or other appointments
- Accompanying on outings/short breaks/holidays
- Carer respite and sitting or sleepover support

## ARRANGEMENTS

An experienced, trained member of staff will visit you, either at home or in hospital, to carry out an assessment and discuss your wishes and needs.

This can be done directly with us at any time or towards the end of a package of care from either health or social care in the statutory sector. Support can be provided on a short term basis (such as a carer holiday period) or long term according to need.

A tailored package of support will be agreed with you and support workers will be introduced to provide the support.

Arrangements will be set up as soon as possible, but normally take about a week.

You will be contacted on a regular basis to ensure that you are entirely happy with the service

## CHARGES

This service runs as a social enterprise. Clients are either charged the full cost or, where eligible, can be assisted to claim funding from the statutory sector.

We welcome feedback so please contact us with any comments about our services.

Support at Home Team  
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Support Services  
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